

Privacy Policy Carboninsets

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This is the Privacy Policy of Carboninsets B.V. (hereinafter referred to as “Carboninsets” “we,” “us” or “our”), a company registered in The Netherlands. Carboninsets has its registered office at Rhijngeesterstraatweg 79, 2341 BR Oegstgeest and registered with the Chamber of Commerce under number 94294054. Our Privacy Policy explains how we collect, use, share and protect information in relation to our platform (<https://marketplace.carboninsets.com>) and website (<https://carboninsets.com>). We process personal data in accordance with the General Data Protection Regulation (the “GDPR”) and other privacy legislation applicable to Carboninsets.

Our Privacy Policy applies to all visitors, users, and others who access the Carboninsets platform and website.

What information do we process and for what reason?

In the following table, you can see which personal data we process about you, where this data comes from, and for what purpose. In addition, you will find the legal basis on which we rely to process your personal data. Finally, you can see how long we retain your personal data.

Personal data	Source	Processing purpose	Legal basis	Retention
First name, last name, business email address, company name	you	to provide access to the platform and contact you to regarding platform matters	performance of an agreement (art. 6(1)b GDPR)	6 months after expiration of the agreement
Platform usage data	we log your use of the platform	security reasons	legitimate interest (art. 6(1)f GDPR), which is to secure your personal data	6 months after expiration of the agreement
Browsing information (browser type, browser version, the pages of our service that you visit, the time and date of your visit, the time spent on those pages and other statistics)	we log your use of the website	to improve the functionality and use of the website and platform	legitimate interest (art. 6(1)f GDPR) which is to improve our service to you	6 months after expiration of the agreement
E-mails between you and us	you and us	to communicate about the platform	legitimate interest (art. 6(1)f GDPR) to communicate with you about our service	Deleted upon a valid erasure request, or no later than one year after the relationship with the Controller's organization has ended.

Cookies we use

We use strictly necessary cookies to operate this website and the Carboninsets Marketplace. These consist of authentication cookies and flash cookies, described below. We do not use cookies for advertising, profiling, or third-party analytics. Authentication cookies are strictly necessary session cookies used to keep you signed in and to secure your account. They are set by our authentication service when you log in and are removed when you log out or when your session expires. Authentication tokens are not stored in your browser's local storage. Flash cookies are temporary technical cookies used to display success or error messages after certain actions. They are short-lived and contain only the message text needed for display.

Because these cookies are strictly necessary to deliver the service you have requested, placing and reading them does not require your consent under Article 11.7a(3)(a) and (b) of the Dutch Telecommunications Act (Telecommunicatiewet).

Cookie	Personal data	Source	Processing purpose	Legal basis	Retention
Authentication cookie	Session identifier linked to your account; no authentication tokens stored	Set by our authentication service when you log in.	Keep you signed in and secure your account.	Strictly necessary (art. 11.7a(3)(a) and (b) Telecommunicatiewet); performance of a contract (art. 6(1)b GDPR) to provide the service you requested.	Session; deleted on logout or session expiry.
Flash cookie	Message text only; no account identifier or profiling data.	Set by the platform after certain actions.	Display success or error messages after certain actions.	Strictly necessary (art. 11.7a(3)(a) and (b) Telecommunicatiewet); legitimate interest (art. 6(1)f GDPR) which is to improve our service to you.	24 hours

Your rights

You have the right to request us to provide you access to your personal data, or to rectify or erase it. You also have the right to object to the processing, to request restriction to the processing as well as data portability. We would gladly hear your questions and complaints concerning our processing of your personal data, please find our contact details below. If you are not satisfied with our response and/or solution, note that you have the right to lodge a complaint with the supervisory authority which is the Autoriteit Persoonsgegevens (<https://www.autoriteitpersoonsgegevens.nl/en/submitting-a-tip-off-or-a-complaint-to-the-ap>) or the supervisory authority in the EU Member State where you are located.

Sharing of your personal data

We share your personal data with processors who, under our responsibility, process your personal data to enable the provision of services to you. This concerns the following categories of parties: data hosting organizations and under certain circumstances platform maintenance organizations. We have entered into a data processing agreement with these parties, requiring them to handle your personal data confidentially and to apply appropriate security measures.

International transfers

We do not transfer your personal data to third parties in countries outside the European Economic Area. However, if you are located outside the European Economic Area yourself, we will transfer the data to you as a data subject, and therefore outside the European Economic Area.

Contact details

If you have any questions or comments or wish to exercise your rights under applicable laws, please contact our privacy team by contacting us at:

E-mail address: info@carboninsets.com

Carboninsets B.V.